

We have broken ground on enhancements to Perioperative Services!



This project will be completed in approximately 14 months.

Dialogue

Coming soon to Diagnostic Imaging: PACS Replacement



In the first quarter of 2012, Diagnostic Imaging will migrate to a new PACS system. The new system was purchased from FujiFilm and is known as Synapse.

The upgrade will allow end users to pull up previous PACS images on patients while reviewing current images.

The new application is web-based and is expected to be more user friendly.

The implementation phase is nearing completion and go-live will be scheduled in the very near future.

There will be user training sessions held when the system is complete, approximately one week before our scheduled go-live date.

Watch for additional details coming soon!

1st Qtr Incentive Program Goals

Finance: The hospital must achieve at least 4% net operating margin

Service: The hospital must achieve a minimum composite patient satisfaction score

1st Qtr Minimum Goal:	90.45
1st Qtr Stretch Goal:	90.63
Actual (1/1 -1/28):	90.54

The Service Excellence Council would like to hear from you!

Please email lisa.bragg@knoxcommhosp.org if you have any suggestions on how to change our customer's ratings from "good" to "very good".

"I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel."

— Maya Angelou

In the Community. For the Community.

Knox Community Hospital's

Index

(Titles book-marked in pdf file.)

We have broken ground! p. 1
 PACS Replacement Coming Soon! p. 1
 1st Quarter Incentive Program Goals p. 1
 Fat Tuesday Fundraiser p. 2
 2012 Excel Classes..... p. 2
 February is American Heart Month p. 3

Pathway to Change Class p. 3
 KCH Tobacco Free Policy p. 4
 What's New? p. 4
 The Birthing Center p. 5
 Lannings Reminder! p. 5
 The Education Corner p. 5





Fat Tuesday Fundraiser

Celebrate Mardi Gras & support The Foundation for Knox Community Hospital

The Foundation will be hosting the 6th Annual Fat Tuesday Mardi Gras Celebration on Tuesday, February 21 at The Parkside Restaurant from 6 pm - 9 pm.

Tickets for the Cajun buffet are \$30. Donations are needed for the live and silent auctions.

Other highlights of the evening include King Cakes and a 50/50 drawing.



Enhancing Ear, Nose & Throat Services
Foundation for Knox Community Hospital Fundraising Campaign

Contact Lacie Blankenhorn
for tickets or information
at 740.393.9602.



Seating is limited. Call 393-9602 today!

Excel Class Update! 2012



Please note that the following Excel class schedules. We are moving them to the Training Trailer for hands-on coaching.

Excel Basics

- Friday, February 17, 2012
- Friday, March 16, 2012
- Friday, April 27, 2012
- Friday, May 25, 2012
- Friday, June 29, 2012
- Friday, July 27, 2012

All classes will be held in the Training Trailer across the parking lot from the main building. Class times are 12:15 pm - 1 pm and will be taught by Barb Woodruff, Financial Analyst. To register contact Trisha Harding at Ext. 9921 or Trisha.Harding@KnoxCommHosp.org



February is American Heart Month!

Heart disease is the leading cause of death in the United States and Knox County.

Knox Community Hospital offers screenings and an education event to raise awareness of what you can do to protect your heart.

■ ***Go Red for Women Lunch***

Friday, February 17, noon

Urgent Care Center Education Room – *Presenter: Debra L. Debaets, MD, Board-Certified Cardiologist*

“Women & Heart Disease: What you don’t know CAN hurt you!”

Call 393.9621 to reserve a seat. *Wear Red and join us!*

■ ***20-Minute Heart Checks (\$20)***

Saturdays, February 4 & February 18, 7:30 am until noon

Urgent Care Center | 1490 Coshocton Road

Lipid panel, glucose check, BP check, body mass index screening. Appointments are necessary. Call 393.9690. (Limited number of appointments available)

■ ***Vascular (Blood Flow) Screenings (Specially priced at \$35 during February)***

Offered weekdays 8 am – 4 pm

Identify potential risk factors associated with stroke, peripheral arterial disease and abdominal aortic aneurysm. Schedule a screening— it could save your life! Appointments are necessary. Call 393.9859.

A New Employee Pathway to Change Class begins on 2/27

Payroll deduction available!

Pathway to Change is a weight management program to help you make healthy choices!

- 6-week class meeting every Monday at 12:30 pm (first class will be in the Child Birth Ed Room)
- Personalized and self directed
- Pre and Post body composition testing
- Explores relationship with food and exercise
- Classes taught by dietitian and exercise physiologist
- Weekly support and accountability
- Behavioral based
- Cost \$50.00 (**Can be payroll deducted** over two pay periods)

KCH Tobacco-Free Policy: Enforcement of Policy to our guests/visitors

Knox Community Hospital's Tobacco-Free is still an active initiative. We hope that all have adjusted to being a tobacco-free campus. Your cooperation helps to ensure the success of this very important initiative. It is the philosophy of Knox Community Hospital for it to be each employee's responsibility to inform tobacco users of our Tobacco-Free Policy. We encourage all of you to take an active role in the enforcement of this new policy. Together, we can make this a seamless process. While it might be uncomfortable, we have provided scripting below to help when approaching our guests/visitors who are not following the policy:

When you see someone using tobacco products on campus, say -

"Excuse me - Hello – My name is Lisa from Human Resources. You may not be aware but Knox Community Hospital is a tobacco-free campus. The use of tobacco products is not allowed anywhere on our property. I am going to have to ask you to extinguish your cigarette (or to do away with the tobacco product in your mouth)."

If the person asks, "Where can I go to smoke?", say –

"Since we are trying hard to create a healthy environment for everyone, we don't provide a place for people to smoke. You may want to leave our campus for a little while to give you the opportunity to smoke."

You should not:

- Say whether you agree or disagree with the policy.
- Blame administration or management for the decision, but merely state the organization has become a healthier place to work and visit.



Department of Primary Care, Internal Medicine

*Robert Rodstrom, MD and
Kirk Craye, MD*

Cheryl Ritchie RN, Clinical Coordinator for Dr Rodstrom and Dr. Craye highlights changes to the office hours at the Department of Primary Care, Internal Medicine. Dr. Robert Rodstrom and Dr. Kirk Craye now see patients Monday - Friday from 8:30 am - 4:30 pm.

New Team Member!

Brittany Ball, Office Secretary



Department of Primary Care, Family Medicine

Amy Murnen, MD

Dr. Amy Murnen, from the Department of Primary Care, Family Medicine is located in the KMP and continues to provide great care to the community with the support of new team members, Ashley Alford, RN, Jennifer Fox, LPN, and Mandy Compos.



The Birthing Center

All classes are FREE but registration is required. Please call 740.393.9731 to register.

Childbirth Education Class 2012

February 11, Sat.: Childbirth Education Class
 Time: 8 am - 4 pm
 Location: Childbirth Training Center

Breathing & Relaxation Class 2012

February 13, Mon.: Breathing & Relaxation Class
 Time: 6 pm - 8:30 pm
 Location: Childbirth Training Center

Lactation Class 2012

February 23, Thurs.: Breast Feeding Class
 Time: 6:30 pm - 8:30 pm
 Location: Childbirth Training Center

Grandparent and Sibling Tours

Private Tours: Grandparent and Sibling Tours
 Time: Private Tour | Varies
 Location: Childbirth Training Center



The Education Corner



2012 Upcoming Classes

Pre-registration required for all classes.

Please call Kathy Gray at ext 9791.

Feb. 10, Fri.	NRP	Cost: \$125.00 non-employees \$35.00 to KCH employees
Feb. 27, Mon.	Heartsaver AED 8 am	Cost: \$35.00 non-employees FREE to KCH employees
Feb. 27, Mon.	Heartsaver First Aid 1 pm	Cost: \$30.00 non-employees FREE to KCH employees
Feb. 28, Tues.	BLS (Basic Life Support) - Renewal 8 am, 11 am, 2 pm & 5 pm	Cost: \$35.00 non-employees FREE to KCH employees
Feb. 29, Wed.	BLS (Basic Life Support) - New/Initial 8 am & 1 pm	Cost: \$50.00 non-employees FREE to KCH employees
Mar. 2&3, Fri.&Sat.	PALS	Cost: \$45.00 to KCH employees Renewal Cost: \$150.00 non-employees Initial Cost: \$175.00 non-employees
April 21, Sat.	ACLS RENEWAL	Cost: \$150.00 non-employees \$45.00 to KCH employees
April 28 & 29 Sat. & Sun.	ACLS	Cost: \$150.00 non-employees \$45.00 to KCH employees

Please call Trisha Harding at ext 9921 to register.

February 9, 2012 **Medical Terminology**
 Presented by: Pam Tuttle, BSN, RN
 Time: 8 am - 4:30 pm
 Location: Education Resource Center
 Cost: \$25.00 non-employees | FREE to KCH employee

April 3 & 4, 2012 **Safe Sitter**
 Wed & Thurs.
 Presented by: Knox Community Hospital
 Time: Day 1: 9 am - 4 pm | Day 2: 9 am - 2:30 pm
 Location: Education Resource Center
 Cost: \$35.00 non-employees | \$35.00 to KCH employees
 Must attend both days, lunch is provided!

Lannings Reminder!

Reminder for anyone who has not picked up their Lannings. 1033 Newark Road Mt. Vernon, Ohio 43050 If you have lost your slip, please take your name badge.

Deadline to pick up your gift is January 31st.

Hours are: Mon. - Fri. 8 am - 7 pm; Sat 8 am - 5 pm;
 Sun 10 am - 5 pm.

Please see Jessica in Human Resources with questions.

